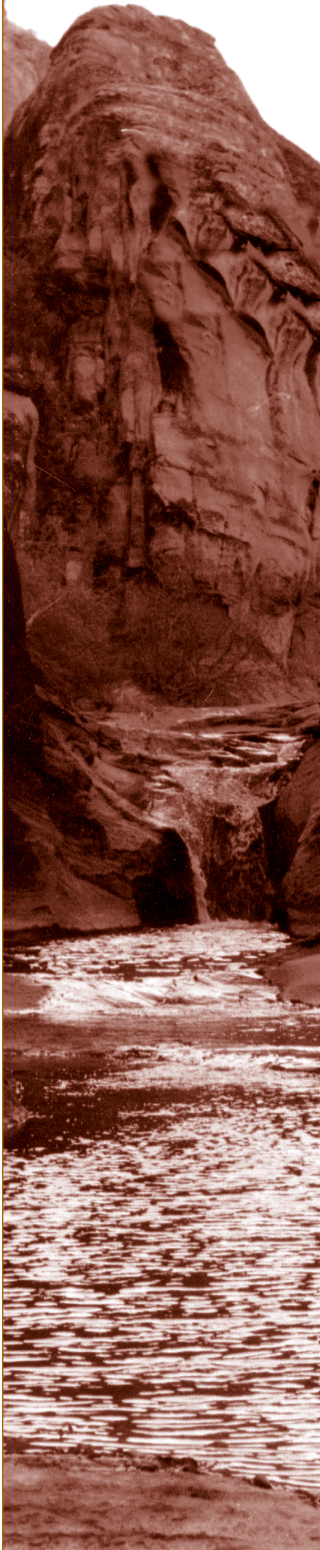


VANTAGE POINT

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Dixie State College
Faculty and Staff
Newsletter



FISHING FOR FUN

BY MARK PETERSEN

Having fun on the job, possessing a good customer service attitude, respecting colleagues and having an appreciation for the varied tasks performed by co-workers seem essential ingredients

"It's a well-known fact that good feelings and respect come from within an organization and grow outward."

Ken Miller

for a successful work environment. These elements might sound "fishy" when they are related to Dixie State employees, but the ideas are all an integral part of the FISH! concept currently being presented on campus by the Human Resources department.

"President Huddleston presented the idea to us as a means of having more fun on our jobs," said Kenny Miller, human resources, "with the hope of enhancing our reputation as a friendly, service-oriented campus. So

Pam Montrallo (director of human resources) and I previewed the FISH! tapes and attended a camp in Las Vegas to see if we really wanted to introduce this program on our campus."

Miller said the camp provided ideas for presenting the FISH! philosophy, explained the background behind FISH!, and suggested ways to implement the program at Dixie.

"We hope to focus on making Dixie an even more enjoyable workplace," said Dr. Max Rose, academic vice president. "Faculty and staff members should feel part of a team; both groups are important to the educational process. It's positive if everyone can feel that they are a vital part of the campus family."

Miller noted that universities and companies around the world are using this program with outstanding results. Some of the establishments that are using FISH! include, The University of Florida, Southwest Airlines, St. Jude's Children's Hospital, Nordstroms, Saturn, McDonalds, and Milwaukee Public Schools to name a few. "People

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PRESIDENT'S MESSAGE



Strategic Planning at Dixie State College



One of the most important tasks to accomplish at any college or university is to develop a worthwhile strategic plan. Members of the faculty, staff and administration at Dixie have spent considerable time over the last several years developing such a plan for the college.

Dixie's strategic plan has six major goals dealing with the following areas of emphasis:

- Land Acquisition

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is published for Faculty and Staff of Dixie State College. News items are welcome — simply e-mail to: petersen@dixie.edu

EDITOR

Mark L. Petersen

CONTRIBUTING WRITERS

Susan Taysom

Joan Smith

Nancy Perschon

LAYOUT

Joan Smith

- New Buildings and Major Remodels
- Capital Improvements
- New Academic Programs and Initiatives
- A Comprehensive Plan for Faculty and Staff Development
- A Master Plan for Technology

In this article, I would like to make sure our employees are aware of the college plan for new academic programs. Please understand this plan is a "moving target" which changes daily based on many variables that affect the addition of new programs. Some of these variables are: 1) the resources needed to provide a quality program; 2) appropriate space to offer the program; 3) qualified faculty; 4) student interest; and, 5) employment possibilities for graduates.

Our mission statement indicates that we are to provide upper-division education for select baccalaureate programs, resulting in graduates who can effectively respond to local and state needs. The Utah State Board of Regents are concerned we offer programs that are applied/professional in nature and that meet employment opportunities for graduates who will work in the local service area of Washington and Kane Counties.

The information we received from the studies conducted by the Education Alliance and NORED indicate that the three most needed programs at Dixie are Business Administration, Information Technology and Elementary

Education. As you are aware, we now offer programs in business and computer and information technology. This spring we plan to submit an elementary education program to the Dixie State Board of Trustees. Once approved, college administrators will present this program to the Regents for implementation during fall semester 2002. Dixie will then admit new juniors into the programs and seniors will complete their degrees through SUU. By fall of 2003, we will have both juniors and seniors enrolled.

In addition to elementary education, other programs currently being considered are:

- BS in Health Science Management
- BS in Speech Pathology
- BS in Nursing
- Areas of emphasis in Business
- BS in Applied Communications
- BS or AAS in Physicians Assistant Program

Please recognize this is not a prioritized or exhaustive list. We are looking to receive direction from the faculty and staff for ideas. One caution—it will be very difficult in the near future to receive approval for any new baccalaureate program that is not applied or professional in nature.

It is my hope this article will help faculty and staff have a better understanding of our plan for the implementation of new certificate, associate and baccalaureate programs. Please contact the appropriate dean or vice-president if you have suggestions for new programs.

FACULTY SPOTLIGHT

Robert Cobb: Steering DSC's "Apprentice-Ships" by Nancy Perschon



Each Tuesday and Thursday in the Jennings building, room 119, Robert Cobb teaches silversmithing to senior members of the St. George community—women and men from all walks of life. He's done it since coming to Dixie 34 years ago and claims that it has become "a very social thing." Silversmithing is a unique art form that utilizes the specialized technique of lost wax casting, and Robert keeps beautiful pieces of turquoise on hand from which class members select stones for rings, necklaces, pins and earrings. It is at once a captivating and habit-forming hobby and many devotees have been attending Robert's class regularly for years. Now, this isn't really in Robert's job description as DSC's apprenticeship director but it fits in nicely with his zest for teaching anything that is related to industrial arts.

As a full-time instructor at Dixie and vocational dean of students for 12 years, serving under the auspices of five college presidents, Robert has fine-tuned his teaching techniques to embrace "a little of everything," including leatherworking, plastics, woodworking, drafting, plumbing, electrical wiring,

technical math and basic home repairs. "I started teaching in 1967 in the old science building across from the county library," he says. "Then the department moved to the Atkins building on Industrial Road where I actually hired all the instructors for the aerotech program," he continues. "Many of my former students have gone on to distinguish themselves – like Larry Bundy, one of my first surveying students, who is now the city surveyor for St. George. I think that's pretty neat."

"Should you venture into the south administration building conference room, take a minute to admire the large, intricately carved and inlaid table. Robert and his friend, the late Wayne McConkie, worked on the table for almost three years, using stone and wood from the surrounding area."

Robert's basic home repair class is one of the most popular on campus. There is no text but the class syllabus covers everything from plumbing to the tax benefits of home ownership. Robert has compiled his teaching material from

many years of personal experience. He is justly proud of the fact that for the last ten years, every section of the class has filled. "There are publishers who've asked me to sit down and write a text for the class but I just haven't done it yet," Robert smiles as displays a copy of the syllabus. "It's a three-credit class with 24 units and it's just the plain stuff people need to know to be able to do basic home repairs or determine when to call in a professional. I recommend it for all college students."

Born and raised in Evanston, Wyoming, Robert grew up loving the outdoors. Strategically placed on the walls of his office are beautifully mounted antlers and photographs of his family. "I do my hunting with a bow. In fact, for 17 years I was co-owner of Van's Archery in Washington," he says. "All of my family bow hunts, even my wife. In 1981 I killed a big buck with a broadhead arrow and had my picture on the cover of Western Bowhunter magazine," he continues. "I love going up on Cedar Mountain – just spending time doing anything outdoors with my family makes me happy."

Robert attended the College of Eastern Utah where he played football and wrestled. He received both his bachelor and master degrees in industrial arts from Utah State University. While living in Logan, he did surveying for the university, which included assessing the water table levels at Bear Lake. In 1967, after moving to St. George, Robert worked summers surveying the land that is now Bloomington and Bloomington Hills.

Robert and his wife of 23 years, Elaine, are the parents of four married children and have eight grandchildren. Daughter Jennifer lives in Phoenix; son Steven is an architect in Salt Lake City; son Matthew works for the IRS in Ogden; and son Mikel, who was taught everything he knows by his father, is a plumber in the St. George area. Robert's pride in his family is evident not just from their photos in his office but in the way he speaks of their accomplishments. "My son

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NEW FACES/NEW PLACES

BY SUSAN TAYSON



Glen Childs
PROGRAMMER/ANALYST

GLEN CHILDS

Providing programming and analysis support for the administrative computer system is Glen Child's job description at Dixie.

Working with computers is not new to the Provo, Utah native. He has been self-employed for years as a computer consultant. His home business duties have included consulting, programming, system analysis, as well as cooking, cleaning, doing laundry and

playing with the kids.

Glen received a bachelor of science degree in computer information systems from the DeVry Institute of Technology in Phoenix. Before moving back to southern Utah six years ago, he worked in Las Vegas as a programmer/analyst for Southwest Gas Corporation.

Glen and his wife, Angela, are the parents of daughter, Taryn, and two sons, Alex and Zac. His goal is "to fill my family's minds with good memories."

Motocross, biking, spelunking and the "great outdoors" are some of Glen's passions. He also loves ice cream, elk jerky and jalapeno peppers. He likes living in Utah's Dixie with its friendly people and beautiful surroundings.



Dale Shepherd
PREVENTIVE
MAINTENANCE

DALE SHEPHERD

"Well, I prevent maintenance and I do what I am told," said Dixie State College's new preventive maintenance employee, Dale Shepherd, when asked his job description. A hard working Cedar High School graduate, Dale made his way south after finishing school to seek a job at Dixie State and begin his education.

"I would like to work in the music industry," said Dale with a smile. "I had a recording studio in my house as a side

job when I was going to school in Cedar. I think that would be a good career for me."

Dale was born in Salt Lake City but was raised in Cedar. He has two sisters, a brother and a dog named Cricket. Music is his passion but he also enjoys sports. "I love steak and potatoes and any magazine with pictures," he quips, "and that's about all there is to Dale Shepherd."



Martin Peterson
FOOD SERVICES
DIRECTOR

MARTIN PETERSON

Dixie State College director of food services, Martin Peterson, returns to campus after a seven year absence. He worked with George Whitehead as assistant director of food services before leaving Dixie to direct food services for the National Institute of Fitness. He later became marketing director.

After five years with the company, Martin made another move, this time to Red Cliffs Mall to take over as director of marketing. After two years there, he came

back "full circle" to Dixie State. Martin now oversees all food operations such as catering, snack bar, buffet, vending and concessions.

Raised in North Ogden, Utah, Martin moved to St. George twelve years ago to continue his education.

"I came to Dixie to attend college and never left," said Martin. "I love everything about St. George—what's not to love?"

Martin and his wife, Angela, are the parents of three sons, Jonathan, Benjamin and Zachary. He plans to spend as much time as he can with them when he is not coordinating food services on campus. He also likes computers and being a handy-man. He can be found reading John Grisham and enjoys "action" movies. His personal motto is "Don't Quit."



Orrin C. Van Valkenburg
PHYSICAL PLANT PLUMBER

ORIN C. VAN VALKENBURG

After many years in the plumbing business in southern Utah, Orin VanValkenburg retired and came to work for Dixie State College. He is stationed at the physical plant, working with the DSC plumbing staff.

Orin is originally from Sandy, Utah but has lived in southern Utah for over 18 years. He attended Dixie State College and Brigham Young University in Provo, Utah.

Orin and his wife, Liza, have two sons, Adam and Aaron, and a daughter Angel. He also has "too many pets!" They include five dogs, two cats, fifteen goats, two horses, two snakes and six rats. He enjoys sports, hunting and the weather in Utah's Dixie. He hopes to continue his education and have a little fun while doing it.

NEW FACES/NEW PLACES



Lane Johnson
GROUNDSKEEPER

LANE JOHNSON

Keeping the grounds of our campus beautiful is the job of Lane Johnson. He is the newest member of the grounds department at Dixie State College. He will also be busy maintaining and cleaning building exteriors.

Lane says he grew up "all over the place," which includes Alaska, Wyoming, California, Hawaii and Utah. He has lived in St. George for more than ten years and

now calls it home. He and his wife, Debby, are the parents of a son, Austin.

Lane is currently enrolled in classes at Dixie where he is working toward a computer science degree. When he finishes his associate degree at Dixie, he plans to attend Southern Utah University or Utah State University. He already anticipates missing the warm summers and mild winters that he has become so fond of in his Dixie home.



Sam Borrowman
CUSTODIAN

SAM BORROWMAN

Sam Borrowman combs the campus daily in an effort to keep things neat and clean as one of Dixie State College's hardworking custodians.

Sam started his life in Ely, Arizona. "I was born in a cotton field in Arizona," Sam jokes. "I wanted to land somewhere soft."

He grew up in San Luis Obispo, California and spent some of his adult years in Michigan. Devoted to his family, he moved back to Utah about five years ago to help care for his parents.

Sam has attended UVSC and plans to continue his education at Dixie. He enjoys sports, tacos and watching television. He likes living in Southern Utah with its diversity of things to do and where the weather is so mild and warm. He looks forward to holidays and would someday like to have children with whom to share them.



Carole Grady
ASST. PROFESSOR OF
NURSING

CAROLE GRADY

Carole Grady moved to St. George to work at Dixie State College and begin a new chapter in her life as an assistant professor of nursing in the expanding nurses program. She will be involved in classroom and clinical teaching of Dixie State's nursing students.

Carole comes from Rochester, New York, where she worked as a woman's health care nurse practitioner and also as a clinical instructor in nursing school. Educated at the University of Maryland and the University of

Rochester, she earned bachelor of arts and master of science degrees in nursing.

Born in England, Carole is the daughter of an American GI who met her mom, "a lovely English lady," during World War II. "My dad was in the Air Force, so we moved a lot," she reflected. "We lived in Illinois, California, Japan and Virginia."

Carole and her husband, Ron, have three grown children. They have enjoyed living close to their daughter and grandchildren, who also live in St. George. She finds southern Utah a wonderful change from the cold and snow she left in New York.

"I can't believe I can hike and sit on my patio in January!" she says. "I love this weather, the friendliness of this community and especially how wonderful my new colleagues have been to me at the college. It has been a great welcome."

NEW PLACES:

Since the beginning of the 2000-2001 academic year, you may have seen familiar faces in new places on campus. These employees have new assignments this year:

George Whitehead
Deaun Kimber
Linda Rogers
Cheryl Gasparac
Troy Danklef
Gwynn Cantrell
Rinae Myers

Institutional Advancement
Library
Computer Info Systems Instructor
Library Secretary
Grounds Supervisor
Learning Center Secretary
Learning Center Specialist

VANTAGE POINT



Dixie's Heating Plant received the first-ever departmental "Fish Award" (Lippemomba) along with a fishbowl full of gumi worms.

GO FISH

CONTINUED FROM PAGE 1

who have gone through this program and who take it seriously bring more enthusiasm and accountability to their work," Miller said.

One of the FISH! goals is to promote internal campus customer service as well as generate positive interaction with the public. "It's a well-known fact that good feelings and respect come from within an organization and grow outward," added Miller.

Miller indicated that all staff at Dixie are now FISH! trained, and workshops are currently being offered to faculty. He said the program has proved to be effective on several

campuses, especially assisting teachers in enjoying their students more and helping them provide the best service possible.

"The FISH! training doesn't stop with one workshop," Miller stated. "We'll provide department awards, individual customer service awards, and ongoing training with the follow-up program, FISH STICKS.

The Human Resources FISH! Committee recently gave the first award to employees in the heating plant for their excellent inter-campus customer service.

ROBERT COBB

CONTINUED FROM PAGE 3

Steven is the first student of Dixie's architectural program that has gone on to get a degree. Now, that's special," he says.

Contemplating his tenure at DSC, Robert reminisces. "I take teaching seriously. Not once have I ever looked back at my career choice here and regretted it. The pleasure has always been in the students. I have turned down jobs with the State of Utah that would have meant better pay," he adds, "but I really love teaching. My children were raised on this campus. I don't care about degrees. I don't put mine up on the wall. I guess you could say I feel stronger about my family than about any degrees I have. I'm just plain, simple folk."

Robert's next challenge is building a log home in Enterprise. "I am looking to retire next year," he says quietly. "I may still help out here part time but it's been my and Elaine's dream for years to build a log home. I've already planted trees on the property."

It will be difficult to imagine the campus without Robert's presence. This year he is responsible for 45 plumbing and 74 electrical apprentices. When asked about outstanding moments during his career at Dixie Robert says without hesitation, his contact with the students. "I was named one of the outstanding educators in America in the 70's and have had some state recognition. But what stands out most for me is my contact with the kids here and watching what happens to them after they leave. I've met some very special people along the way. That's what I remember best."

Should you venture into the south administration building conference room, take a minute to admire the large, intricately carved and inlaid table. Robert and his friend, the late Wayne McConkie, worked on the table for almost three years, using stone and wood from the surrounding area. Besides cutting most of the sandstone pieces out of four tons of rock (a year-and-a-half effort), Robert also had the responsibility of sanding the table, a labor of love he completed by working nights. "I hand-sanded the table and helped get the rock from a quarry in Gunlock," he says. "It took 17 people just to put the table in place before the windows were installed. I'm proud that it's a part of me that will remain on the campus for many years to come."

Imagining the number of lives Robert Cobb has affected in 34 years of teaching, it's clear a much larger part of him will remain in the hearts of the students.

STAFF SPOTLIGHT

Employees of the Semester



Janet Cammack

Janet Cammack says she felt the Dixie Spirit from the minute she walked on campus six years ago and her work continues to reflect the love she has for the students and the community of St. George. Her commitment has most recently earned her the "Non-Exempt Staff Employee of the Semester Award."

Janet started work in the Financial Aid Office at Dixie State College in July 1994, and she still loves to be involved in everything at the college. It seems that everyone who knows her or works with her loves her. Many of the students

consider her their adopted mother, so its not surprising that she was given the "Dixie Spirit Award" just three years after she started work at Dixie. Janet was also

chosen for the "Distinguished Staff Award"

in 1998.

The Idaho native attended Idaho State University and is married to Grant Cammack. Together they have five children and twelve grandchildren.

Due to a propensity to make what Janet calls "big boo-boo's in front of the whole world" (i.e. falling into campfires, walking in on people in the shower) she has learned to laugh at life and not take it too seriously. "I haven't really set the world on fire but I sure have enjoyed it," she says.



Kevin Tipton

The "Exempt Staff Employee of the Semester Award" was presented to Kevin Tipton, who has been Dixie State's Director of Health Sciences for nearly six years.

"Kevin is a wonderful boss," says Sheila

Cannon, department secretary. "He is compassionate, goal oriented, personable and he goes the extra mile whether it is in teaching or taking time with co-workers to discuss a concern. Everyone in our department would echo these sentiments," she added.

Under Kevin's leadership, the health sciences department has expanded to offer licensed practical nursing, nurse assistant, EMT, paramedic, health care and community training certification, sports medicine, intro to health professions, medical termi-

nology, the Dental Hygiene program, and an Associate Degree in Nursing.

In addition to on-campus classes, Kevin has expanded courses to Beaver, Escalante, Panguitch, Milford and Hilldale, with Kanab and Hurricane to offer classes soon.

"I've enjoyed the enthusiasm shown by the campus and the community for the health occupations area as a whole. It has been rewarding to see the progress," said Tipton.

Besides his responsibilities at Dixie, Kevin is a husband, father of three, and grandfather of two.

NEW LIBRARY SERVICES

3-M SELF-CHECK SYSTEM

Dixie's new 3-M selfcheck system is the next generation of patron checkout," said Ellen Bonadurer. "Even first time users can do it on their own."

The new system is designed for simplicity, starting with a high resolution LCD flat-panel display which features animated, full-color graphics and easy to understand instructions for every step of the process.

Checkout begins when a patron places a library card under the scanner. Once the system reads the barcode and confirms borrowing privileges, an on-screen message explains how to position materials for processing. The system then verifies the items, checks them out, desensitizes them and prints out a receipt on the integrated printer - all in a matter of seconds.

If the patron is not an approved borrower or there

is some other information to convey, such as fines owed or materials on hold, the screen provides the appropriate message. A special privacy filter keeps passersby from observing the screen while in use.

"This system is fast, easy, efficient and private," said Bonadurer. "Come give it a try."

NEW COLLECTION ON LOAN

Each spring and fall the Val A. Browning Library at Dixie State will receive materials being considered for adoption by the state of Utah. Kept together in a "curriculum" section of the library, the materials include textbooks, workbooks, handouts, guides, teachers' manuals, videocassettes, audio cassettes, CDs, transparencies, books with accompanying tapes, media kits, math manipulatives, posters, etc.

Included in the subjects covered are reading, physical, life and earth sciences, social studies, math (algebra and geometry), literature, health, computer applications, automotive, woodworking, metalworking, marketing, business, business law, foreign language, accounting, art, PE, geography, US history, human development, consumer education, nutrition and teen social issues.

"Education students, especially those completing a degree via the University Center, will find these materials useful for completing assignments, making lesson plans or planning preschool activities," said Allyson Washburn, library director. "In addition, there is a lot of material that could be used by DSC instructors and students in developmental classes."

Washburn listed other uses of these materials:

- Foreign language materials include books, audiotapes and videos of native speakers and documentaries teaching language, culture and history.
- Consumer education material includes videos on using credit cards, how to manage a checking account and consumer rights.
- Teen social issues include materials on alcohol, tobacco, STDs, dating, teen parenthood, etc.
- Literature: an instructor found a story he wanted to assign his class to read in one of the books of international literature.

"We invite everyone to come and peruse the collection," said Washburn.



Ellen Bonadurer demonstrates the new 3M Checkout machine at the Browning Library.